

# Integrated Discharge Team



# Systems Resilience Group (SRG)



## Where did it all start?

- ◆ 12 Months ago we combined our Strategic Executive Leads (SRG) with our Operational Leads (SROG)
- ◆ Meetings are held monthly as a joint SRG and SROG- this is now the A&E Board

## Outcomes

- ◆ Collaborative working leading to quicker/more effective decision making in the health and social economy
- ◆ The group wanted a new way working to deal with discharge and DTOCs
- ◆ The group made the decision to put 1 manager in and integrate all organisations

# Systems Resilience Group (SRG)

Now known as the A&E Board

Integrated Discharge Team

Discharge processes and DTOCs

A&E Resilience Planning

Mental Health

Local Urgent Care Escalation Plan

Ambulance Services

Community Health Care



# Integrated Discharge Team

Complex Discharge Team  
NHS

Adult Social Services  
Local Authority

Mental Health Services  
NHS

Therapy Services  
NHS

3<sup>rd</sup> Sector  
Organisations

Reablement Services  
Local Authority

Community  
Health Services

Continuing Health Care  
NHS



# IDT



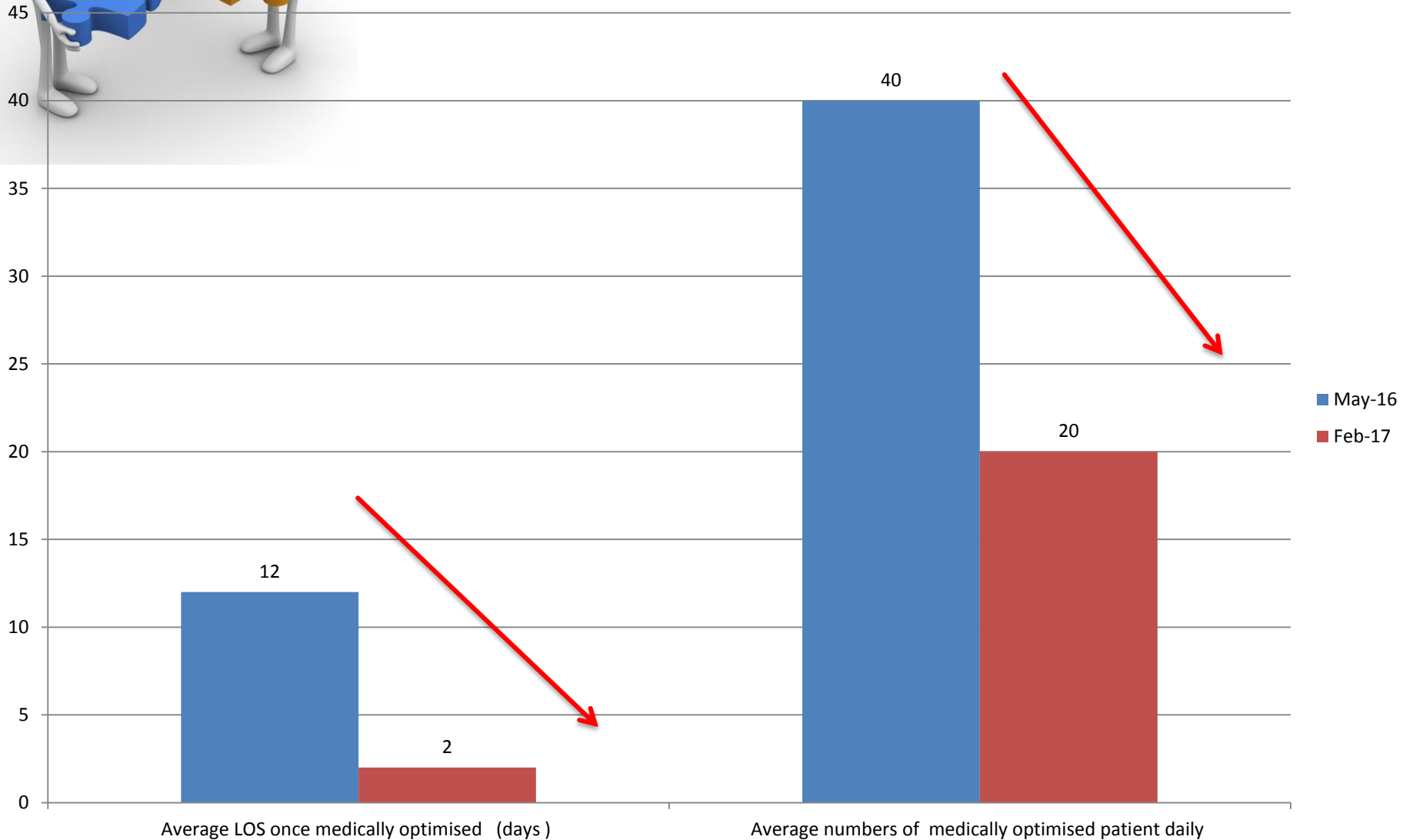
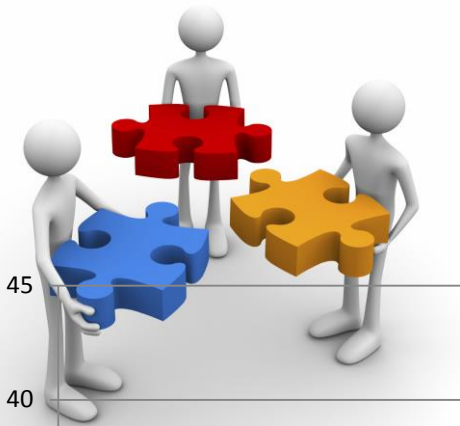
What did we do ?

- Co- location of teams
- 1 Central Hub on the acute site
- 1 Senior Manager leading daily processes
- 1 List of patients who are medically optimised
- Restructured the senior leads – operational
- Introduced daily reporting to clinical meetings and senior management
- Introduced a complex case panel – to help reduce DTOCs
- Grand Rounds in times of escalation
- Dedicated wards – MDT white boards daily with Midday review
- Weekly team briefs with senior leads

- Co- location & Integrated pathways
- Leadership
- Workforce- Identifying a senior leads group
- Escalation process – Daily reporting
- Electronic patient discharge tracking system



# Interesting data !

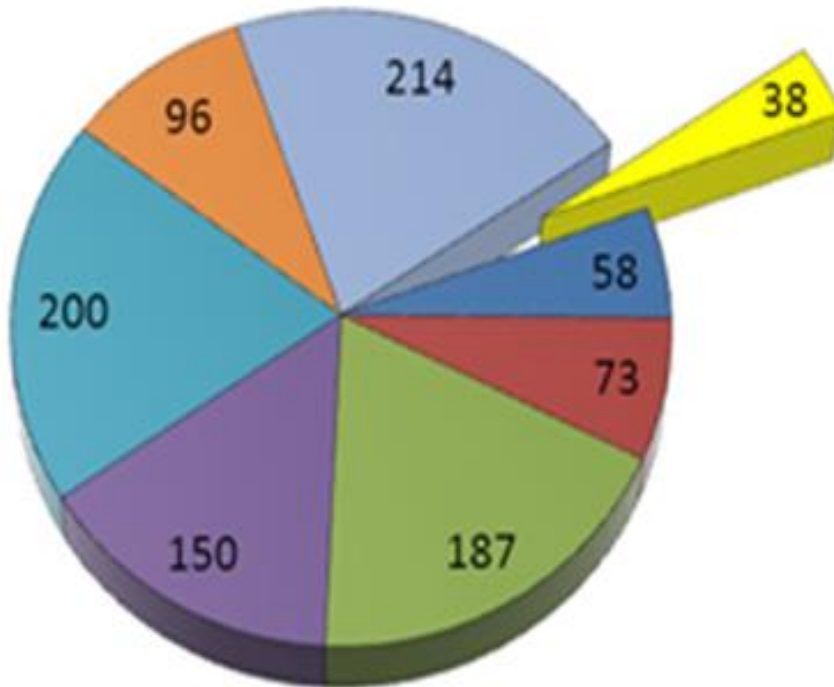




## Delayed Transfer

### GM CCGs DTOC Comparisons Over a

Out of GM Over a 3  
Week Period Only  
**3%** of DTOCs  
Reported as Wigan!



- Bolton
- Bury
- Manchester (North, South, Central)
- Salford
- Stockport
- Tameside and Glossop
- Trafford
- Wigan



# Relationships



## Next Steps

### Implementation of the 3 Greater Manchester discharge standards

- Patient Choice
- Discharge to assess
- Trusted assessor



