



Healthy London
Partnership

directors of
adass
adult social services

Dr Anne Rainsberry

Regional Director, NHS England (London)

Supported by and delivering for:



Public Health
England

NHS

SUPPORTED BY
MAYOR OF LONDON

London's NHS organisations include all of London's CCGs, NHS England and Health Education England

One vision for patients in London

- Experience is the priority – not systems and structures
- Services need to be good enough for ourselves and our families.
- People want to stay in their own home – however they define it.
- And when something happens that is out of the ordinary or unplanned they want someone to help them quickly – with something that is specific to their needs.

But too often what our family and friends experience is not this – it's disjointed, it's slow and it means they go into and stay in hospital longer than they need to.

Our context

- People are living longer – which is to be celebrated.
- And they are used to having things tailored and personalised.
- This does mean increased demand on our health and care services.
- There are challenges in some places around workforce, estates and resources
- London is in a strong place – we have multiple successes around transformation
- We need to harness this experience, expertise and success to improve experience of people who are medically fit but still in hospital.

NHS Five Year Forward View



The NHS Five Year Forward View set out **why improvements** were needed across **better health, better care, and better value**

Next steps on the NHS Five Year Forward View

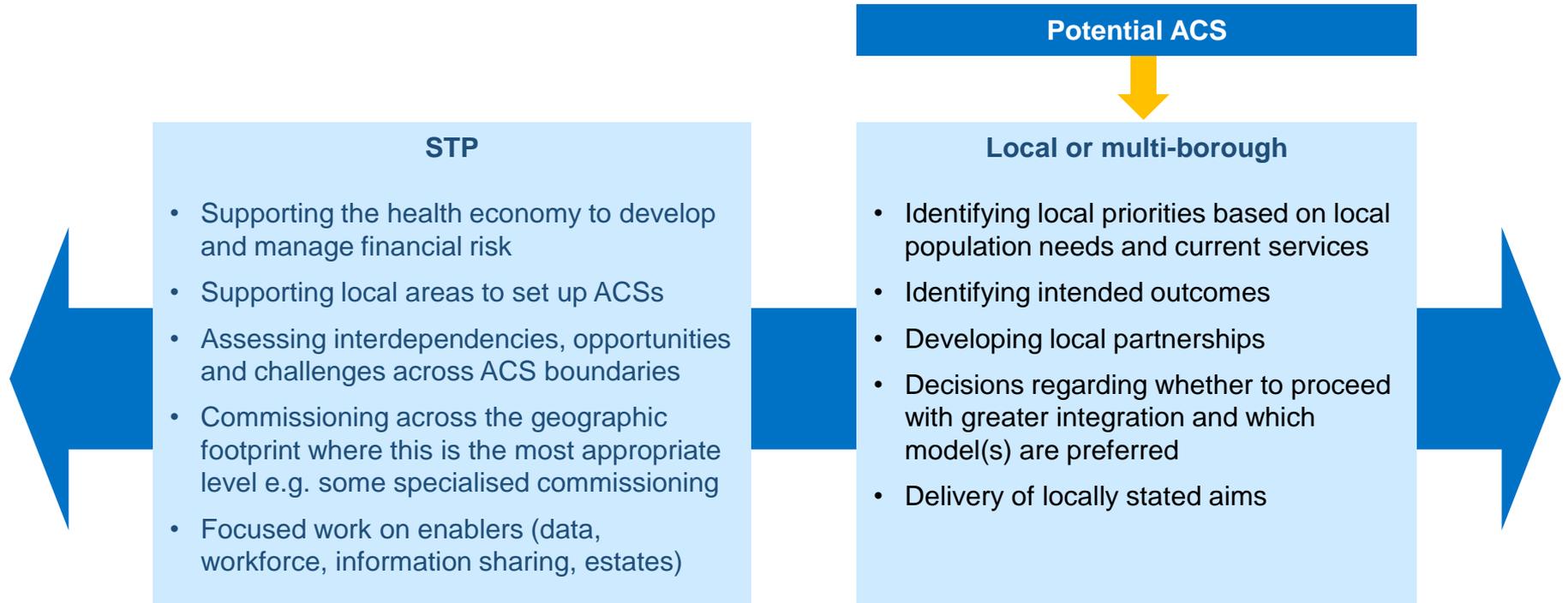


- This Plan concentrates on **what will be achieved over the next two years, and how the Forward View's goals will be implemented. It echoes language from Distinctive, Valued, Personal (2015)**
- The Plan highlights **three 2017/18 national service improvement priorities** within the constraints of **delivering financial balance - one of these three priorities is Urgent and Emergency Care (UEC)**
- The Plan sets out a **commitment to offer a broader range of improvement support to frontline staff to achieve the priorities set out for UEC**
- **Together with work to ensure the right enablers are in place including workforce development and technology**

The BCF as a driver for change

- Better Care Fund plans will be submitted in September of this year.
- The plans will respond to the priorities of all the BCF partners as well as four national conditions:
 - Plan is jointly agreed between the Local Authority and CCG;
 - NHS contribution to social care maintained in line with inflation;
 - The plan contains agreement to invest in NHS commissioned out-of-hospital services;
 - The High Impact Change Model for Managing Transfers of Care is implemented
- Plans will build on delivery and integration successes that we have seen across the system. We will continue to work closely with ADASS to support local areas to deliver on these plans.

London's ambition for ACS aligns with STPs and local partners



STP areas and ACSs would work to shared principles including:

- tailoring services to the needs of local populations
- strengthening connections between health and care
- aggregating when this supports clinical services, manages risk and enables services to be more sustainable

Our commitment

- NHS England London is committed to working with our partners to improve experiences of urgent and emergency care in London
- We are investing in this in multiple ways including in our new improvement collaborative with a focus on care closer to home.
- This is jointly chaired by Grainne Siggins from ADASS and Oliver Shanley, chief nurse for NHS England (London) and NHS Improvement (London).
- The Collaborative launched on 4 July and our next event is 20 Sept

What next

- We want to keep developing our vision and ambition together
- Really excited to see you at the next Improvement Collaborative event