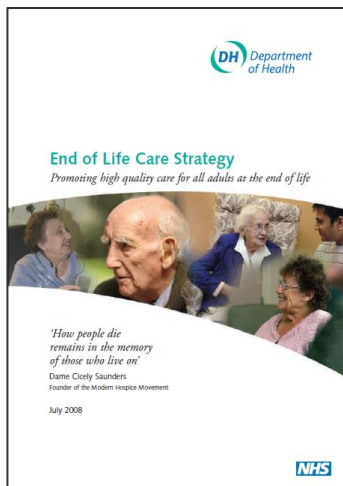


**National End of Life Care  
Programme:**

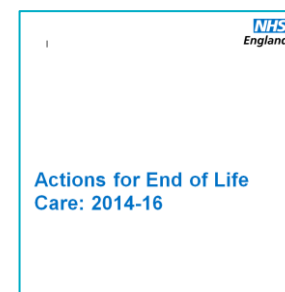
**ADASS network meeting**

**Prof Bee Wee**  
**NCD for End of Life Care**

2<sup>nd</sup> Mar 2016

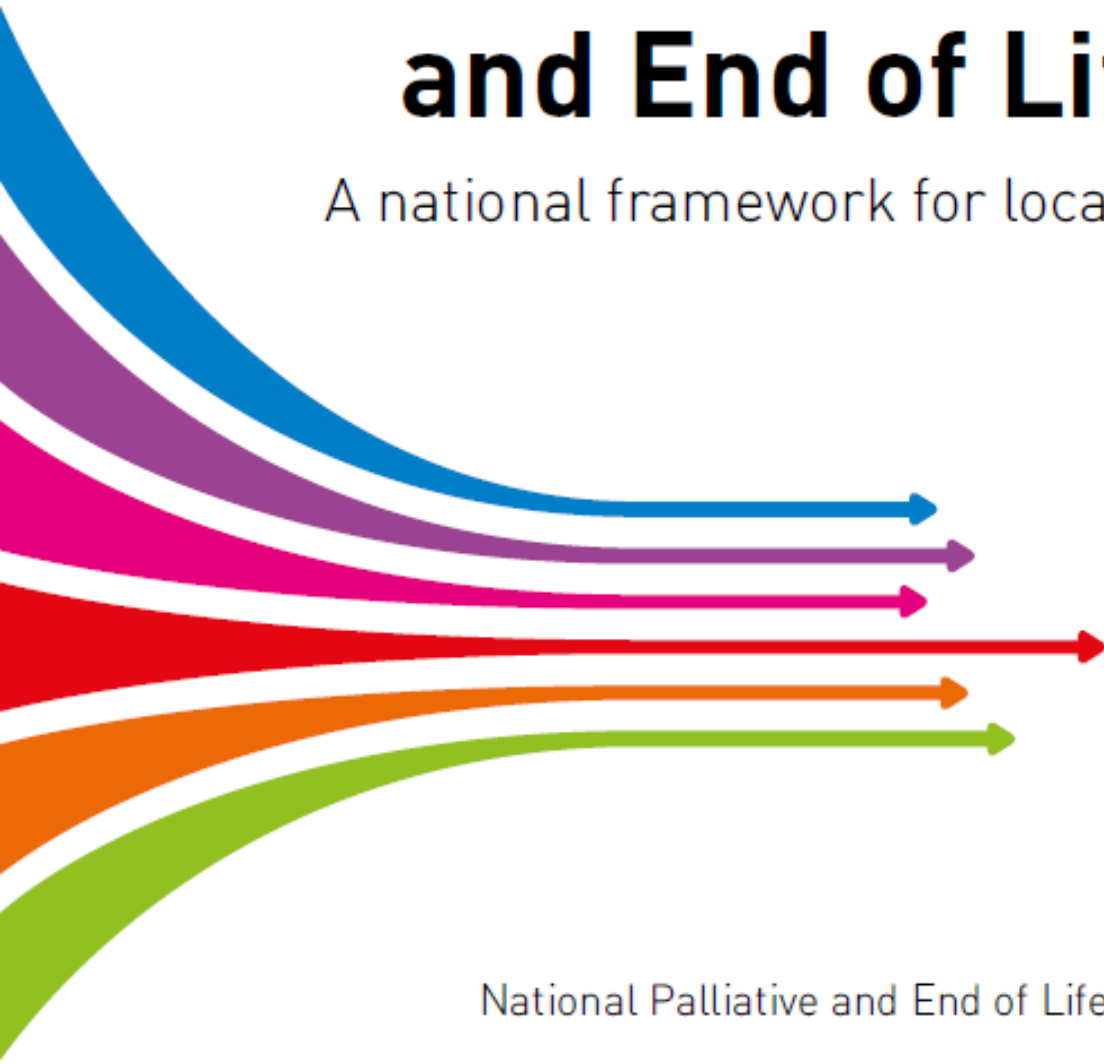


**APRIL 2013**

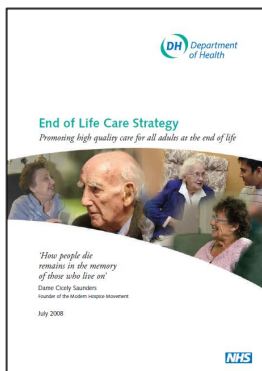
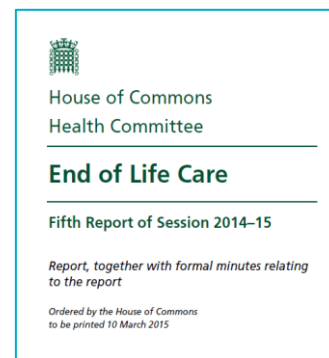
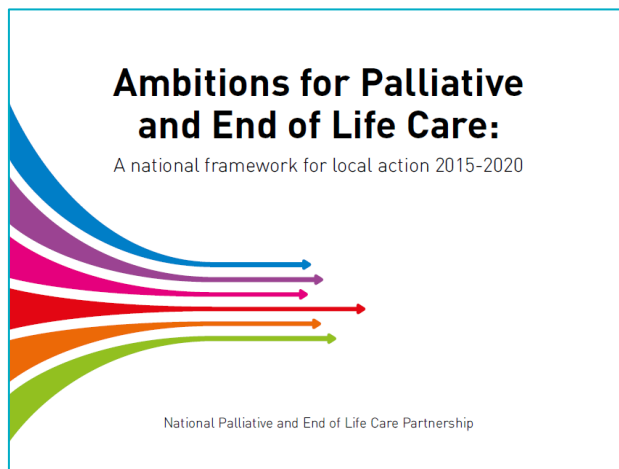
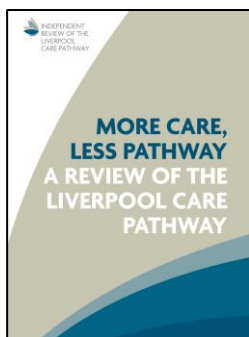
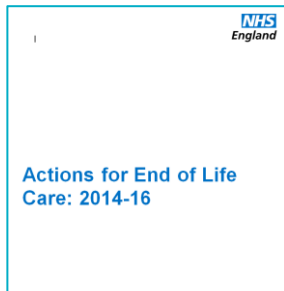


# **Ambitions for Palliative and End of Life Care:**

A national framework for local action 2015-2020



National Palliative and End of Life Care Partnership



# National Palliative and End of Life Care Partnership

Association for Palliative Medicine; Association of Ambulance Chief Executives;  
Association of Directors of Adult Social Services;  
Association of Palliative Care Social Workers; Care Quality Commission;  
College of Health Care Chaplains; General Medical Council;  
Health Education England; Hospice UK;  
Macmillan Cancer Support; Marie Curie;  
Motor Neurone Disease Association; National Bereavement Alliance;  
National Care Forum; National Council for Palliative Care;  
National Palliative Care Nurse Consultants Group; National Voices;  
NHS England; NHS Improving Quality;  
Patients Association; Public Health England;  
Royal College of General Practitioners;  
Royal College of Nursing; Royal College of Physicians;  
Social Care Institute for Excellence;  
Sue Ryder and  
Together for Short Live

# Our overarching vision

*“I can make the last stage of my life as good as possible because everyone works together confidently, honestly and consistently to help me and the people who are important to me, including my carer(s).”*

*‘Every Moment Counts’ National Voices,  
National Council for Palliative Care and NHS England.*





# Six ambitions to bring that vision about

01 Each person is seen as an individual

02 Each person gets fair access to care

03 Maximising comfort and wellbeing

04 Care is coordinated

05 All staff are prepared to care

06 Each community is prepared to help

*"I can make the last stage of my life as good as possible because everyone works together confidently, honestly and consistently to help me and the people who are important to me, including my carer(s)."*



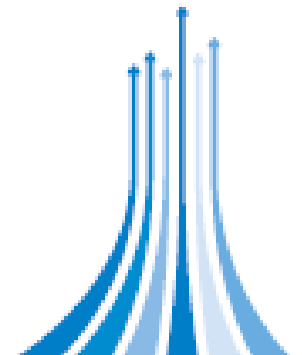
# The foundations for the ambitions





# Each person is seen as an individual

*I, and the people important to me,  
have opportunities to have honest,  
informed and timely conversations  
and to know that I might die soon.  
I am asked what matters most to me.  
Those who care for me know that  
and work with me to do  
what's possible.*



01

# Each person is seen as an individual

## The building blocks for achieving our ambition

### Honest conversations

Everybody should have the opportunity for honest and well-informed conversations about dying, death and bereavement.

### Systems for person centred care

Effective systems need to reach people who are approaching the end of life, and ensure effective assessment, care coordination, care planning and care delivery.

### Helping people take control

Personal budgets and integrated personalised commissioning are some of the potentially powerful tools for delivering tailored and personal care for many more people.

### Clear expectations

People should know what they are entitled to expect as they reach the end of their lives.

### Access to social care

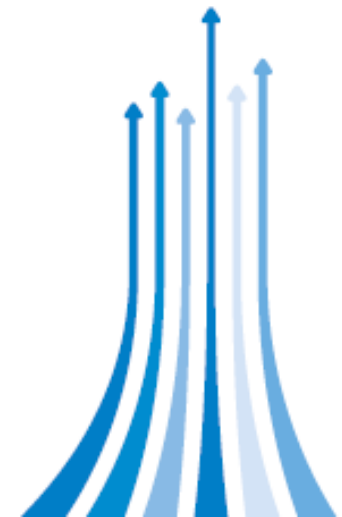
People must be supported with rapid access to needs-based social care.

### Integrated care

End of life care is part of new models of integrated health and social care being promoted across the health and social care system.

### Good end of life care includes bereavement

Caring for the individual includes understanding the need to support their unique set of relationships with family, friends, carers, other loved ones and their community, including preparing for loss, grief and bereavement.



# Six ambitions to bring that vision about

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# Wider context



New models of care – range of vanguards  
NHS England Business Plan priorities

Initiatives for improving:

- integration

- choice, personalised care and control

Support for improvements:

- organisation level

- System level



# NHS bodies

- NHS England
- Public Health England
  - National EoLC Intelligence Network
- Health Education England
  - Education and training implementation plan
- CQC
  - EoLC core theme for hospital inspections
- NICE
- NHS TDA/Monitor → NHS Improvement

## Improve health

- 1 Improving the quality of care and access to cancer treatment
- 2 Upgrading the quality of care and access to mental health and dementia services
- 3 Transforming care for people with learning disabilities
- 4 Tackling obesity and preventing diabetes

## Redesign care

- 5 Redesigning urgent and emergency care services
- 6 Strengthening primary care services
- 7 Timely access to high quality elective care
- 8 Ensuring high quality and affordable specialised care

## 9 Whole system change for future clinical and financial sustainability

Enabling whole system change

Delivering value and financial sustainability through a step-change in efficiency

## 10 Foundations for improvement

Harnessing the information revolution

Developing capability and infrastructure for transformational change

Developing leading edge science and innovation

Supporting patient and public participation



# Areas that need more work

- Meaningful metrics – rather than only what's measurable
  - For service improvement
  - For benchmarking
  - For commissioning
- Individual level clinical data set
- Improving choice and personalised care
- Digital records that are truly interoperable and real-time
- Focus on areas of inequality
- Improving consistency of high quality end of life care

## We need you:

- As a fellow team member within front-line teams
- As partner organisations within localities
- As local system driver for the wider health and wellbeing agenda
- As partner at national level:
  - unique insights
  - credibility
  - framing thinking
  - creating 'shared' solutions